CalvertHealth Medical Center

Visitor Badge System

Why is CalvertHealth using the photo ID visitor badge system?



The staff members of CalvertHealth Medical Center extend a warm welcome to you, your family and friends. As part of our commitment to ensure a safe environment for all who come to visit or seek care, we implemented a photo identification badge system on **Monday**, **August 1, 2022**. This photo ID badge system is an easy and effective way to increase safety by identifying everyone who enters our hospital.

The new visitor photo ID system enhances our current building security measures. This system is currently being used at many of the leading hospitals across the United States, and it has proved to be very effective.

Who needs a photo ID badge?

Everyone who accompanies or visits a patient in CalvertHealth Medical Center must show a valid photo ID in order to receive a visitor photo ID badge. Staff members, volunteers and clinical students will continue to use their hospital photo ID.

- Photo ID badges must be worn and visible by all persons including patient visitors, outpatients coming in for an appointment, vendors, contractors, students and any other non-CalvertHealth personnel.
- Physicians, employees, volunteers and clinical students who do not have their hospital photo ID must obtain and wear a photo ID badge for the day.

What are acceptable forms of identification?

- State-issued driver's license
- State-issued ID
- Passport
- Other government-issued ID
- School ID
- Work-company ID with a name (for vendors)



Where will I obtain my photo ID badge?

The photo ID badges are available at two locations:

- At the reception desk in the main entrance (M-F) 6 a.m. 8 p.m.
- The ER entrance 24-7

What is the process for obtaining my photo ID badge?

- **Step 1:** Stop at one of the two reception locations in the CalvertHealth Medical Center. For fastest service, please have your photo ID ready.
- **Step 2:** We will print a visitor photo ID badge for you to wear while in the building. The ID badge will identify you as a visitor, vendor, contractor, outpatient, etc. and specify the unit you will have access to and the room number assigned.
- **Step 3:** Display your badge to the upper chest area left or right of outer most garment.

Where will my photo ID badge be checked?

You should expect to have your badge checked at all areas of the hospital.

When does my badge expire?

Badges for all visitors are valid only for the day they are issued. Badges will automatically expire when visiting hours are over on the day the badge is issued. Please hand your visitor badge to a security officer at one of the reception desks at the end of your visit.

We continually strive to provide excellent care and an excellent patient and family experience for all who enter CalvertHealth Medical Center. Thank you for supporting our commitment to creating a safe, healing environment. We invite you to share your suggestions, questions and ideas with our staff members.

